

BOARD OF SUPERVISORS

Madison County, Mississippi


E-911 Administration Office

146 W. Center Street, Room 203, PO Box 608, Canton, MS 39046

T: (601) 859-6485 F: (601) 859-4743

DATE: April 24, 2014

TO: Madison County Board of Supervisors

FROM: Butch Hammack 
Emergency Management Office

RE: Road Claim
Kenny Allbritton
Bear Creek Cir.

After further investigation on the above referenced claim, it is the recommendation of the Emergency Management Office to approve and pay the claim to the order of Kenny Allbritton in the amount of \$1,554.60 (the lesser of the two attached quotes) for stated repairs. If any further information is needed, please contact our office.

The damaged was not repaired properly within the allotted 7 days per policy.

ROAD CLAIM INCIDENT REPORT

In order to process claim, please print & fill out completely, then return to Madison County Road Dept. or Madison Co. EMA office along with two signed estimates for damages being claimed.

4/15/14 - Panel removed from over car, was in Mr. Miller's decision to remove any TO PART + LATCH.
 4/17/14 - John Bell Crosby called to discuss claim. Gave him story + up to date info on insurance co. (JA) - Met w/ Mark H JBG, BH, MG, + Lawrence on site to discuss issues with claim + repairs to this date. (JA)

Personal Information	Date: <u>4-4-2014</u> Name: <u>Kenny AIBRITTON</u> Mailing Address: <u>162 Bear Creek Circle</u> <u>Canton, MS 39046</u> Contact #: <u>770-823-1454</u> Make/ Model of Vehicle: <u>2008 Honda Accord</u>
Incident Information	Please answer questions below in relations to the incident being reported: Date: <u>3-10-2014</u> Time: <u>1 PM</u> Location: <u>Bear Creek Circle</u> <small>(name of road incident occurred)</small> Area Landmarks: <u>OFF of Clarkdale Road</u> Approx. Speed at time of incident: <u>2 MPH</u> Direction of Travel: <u>Reverse + Forward in Drive way</u> Cause of Incident: <u>BUCKLE IN Road at th Foot of Driveway</u> <small>(ie: pothole, rock, etc..)</small> Area of vehicle damaged: <u>STRUTS</u>
Incident Summary	Please write a brief summary of the incident (use back if needed): My daughters 2008 Honda Accord began bottoming out coming out of and into my driveway, due to a buckle in the street Asphalt at the foot of the driveway. Incident was reported on MARCH 10 th by my wife Susan and noone checked, Fixed or called About it. I called back on 4-1 and talked to Jesse who Acknowledged that it had been reported by my wife on that day and said someone should have

-4/10/14 - sent to insurance dept. per guideline of both quotes being over \$1000.00. (JA)
 4/15/14 - Kevin from ins. co contacted me regarding claim + requested file be emailed to him. File forwarded. (JA)
 4/15/14 - David...

Rev'd
 4/14/14
 (JA)

Checked it out or called by now. She gave me the number 855-5620 to call and said to ASK FOR Jennifer. I followed those instructions and was told it would be addressed and to fill out this claim report and get two estimates. My daughters shocks have been completely worn out due to this hump in the road and they will have to be replaced. As of today she continues to bottom out while coming out of the drive way which has busted a chip out of the asphalt now as you can see from the pictures. As of today, there has still been no action taken to fix the road and I fear she is going to pull her bumper off if it is not fixed or flattened out in front of the driveway. My other vehicles are certain to sustain damage as well if it is not fixed.

Kenny Allright
4-4-2014



UPTON
TIRE PROS.COM

UPTON TIRE PROS-MADISON

2019 STRAWBERRY HILL DR
MADISON, MS 39110
601-856-8473 Fax 601-856-4045
madison@uptontirepros.com

INVOICE

2005538



QUICK SALE

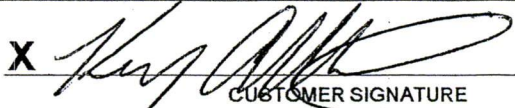
Home:
Cell: --
Work: -- Ext:

Salesman: RDL

LICENSE	YEAR	MAKE	MODEL	ENGINE	MILEAGE	DATE	TIME
					0	4/1/2014	04:52pm

RECOMMENDED SERVICES			SERVICES COMPLETED			
SERVICE SCHEDULE	DATE DUE	MILEAGE DUE				
			72562 Front OESpectrum Strut	2	241.95	483.90
			72563 Rear OESpectrum Strut	2	233.95	467.90
			LABOR-TECH	1	376.20	376.20
			ALIGNMENT	1	79.99	79.99
			SHOP SUPPLIES			44.91
			SUBTOTAL			1452.90
			SALES TAX			101.70

CHECK LIST	
CHECKLIST ITEM	STATUS

SERVICE REMARKS:	TOTAL DUE	1554.60
	TERMS	DATE DUE
		5/10/2014
	X  CUSTOMER SIGNATURE	



Big 10 Tire & Accessories

110 Dees Drive, Madison, MS 39110
 Phone: (601) 607-5151 Fax: (601) 607-5126
 www.big10tiresms.com

" Street Smart Since 1952 "

Customer Information	Quote	Additional Information
KENNY ALBRITTON 162 BEAR CREEK CIR. CANTON, MS 39046 Acct Number: 770-823-1454	Date: 4/04/2014 Reference: Q-253972 Salesperson: Rick Jones Route: Delivery Date: 4/04/2014	PO Number: Work Order#: Waiting: Status: Entered By: Dale Lofton
Vehicle: 2008 HONDA ACCORD Desc: 2008 HONDA ACCORD	Lic No: NA VIN: NA	Mileage IN: Mileage OUT:

Qty	Description	Unit Price	Ext. Price
2.00	OE SPECTRUM FRONT STRUTS	204.94	409.88
2.00	OE SPECTRUM REAR STRUTS	198.26	396.52
4.00	MOOG STRUT MOUNTS	50.38	201.52
4.50	Service Labor	99.00	445.50
1.00	4-Wheel Alignment	79.99	79.99
Taxable			Subtotal: 1,533.41
Terms: N/A			State Sales Tax: 107.34
			Total: \$1,640.75

Terms:

Due Date	Due Amount	Amt Remain
4/04/2014	\$1,640.75	\$1,640.75

Account Balance	Current	0-29 Days	30-59 Days	60-89 Days	90+ Days
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Parts	Labor	Subtotal	Taxes\Fees	FET	Total
\$1,007.92	\$525.49	\$1,533.41	\$107.34	\$0.00	\$1,640.75

" Thank You for your Business "

I hereby authorize the stated repair work to be done along with the necessary material, and hereby grant Big 10 Tire & Accessories permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Big 10 Tire & Accessories is not responsible for loss or damage to vehicles, or articles left in vehicles, in case of fire, theft or any other cause beyond it's control.

PLEASE READ - Tighten all lugs after 25 miles of service, no refunds on special order items (exchanges on manager's approval, subject to 25% restocking fee)

Signature

Kenny Allbritton

From: Jennifer Taylor <Jennifer.Taylor@madison-co.com>
Sent: Wednesday, April 02, 2014 3:52 PM
To: Kenny Allbritton
Subject: FW: Road claim report

Please see response below. You should be receiving a call from them as well.

Jennifer Carpenter
Administrative Assistant
Madison County Board of Supervisors
Emergency Management Office
O: 601-855-5620
C: 601-259-2260

-----Original Message-----

From: Shirley Brown
Sent: Tuesday, April 01, 2014 9:39 PM
To: Jennifer Taylor
Subject: Re: Road claim report

Ok thank you I will get someone to check it out and we will also contact him.

Thanks

Sent from my iPhone

> On Apr 1, 2014, at 4:19 PM, "Jennifer Taylor" <Jennifer.Taylor@madison-co.com> wrote:

>

> Shirley,

>

> I received a call this afternoon from Mr. Allbritton. His address is 162 Bear Creek Cir., Canton, MS . He said his wife contacted the Road Dept. approx. 3 weeks ago about an issue at his driveway, where the driveway meets the road. His wife asked if someone could come out and look at the problem, because it is causing their vehicles to bottom out as they are entering and/or leaving the driveway. Mr. Allbritton stated that the situation has not been rectified nor has he been contacted about the issue since his wife's initial call 3 weeks ago. Mr. Allbritton called the road dept. himself yesterday and he was directed to our office. Also, at this time, there is damage to one of the vehicles that Mr. Allbritton is stating that will have to be repaired. I have forwarded him the information he will need in regard to a claim, however the issue still remains of the repairs. I have sent one of our guys out already and I have attached the picture he took. Mr. Allbritton would like to be contacted in regards to this issue and the repair of the road. I am forwarding this to you to let you know where this stands and with Mr. Allbritton's contact information so that someone can contact him. Let me know if you need anything additional from me.

>

> Mr. Kenny Allbritton

> 162 Bear Creek Cir.

> Canton, MS 39046
> 770-823-1454
>
> Thank you,
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> Administrative Assistant
> Madison County Board of Supervisors
> Emergency Management Office
> O: 601-855-5620
> C: 601-259-2260
>
>
>
> <allbritton.jpg>



Taken by
Michael J. Shep
4/1/14

Jennifer Taylor

From: Kenny Allbritton <kenny_allbritton@genpt.com>
Sent: Thursday, April 10, 2014 8:44 PM
To: kmb921; Ronny Lott; John Bell Crosby
Cc: Jennifer Taylor
Subject: FW: Road claim report
Attachments: 2014-04-04_13-52-38_257.jpg; 2014-04-04_13-52-51_600.jpg; 2014-04-10_19-23-55_445.jpg; 2014-04-10_19-24-13_450.jpg

All,

My name is Kenny Allbritton, and I live at 162 Bear Creek Circle in Canton off of Yandell Road. I am forwarding you the emails that have been passed back and forth regarding the HUMP in the road at the foot of my driveway.

Our first contact with the county about the issue was March 10th (5 weeks ago).

I realize you are very important and busy people, however I have tried to go through normal channels to reach a resolve and the attached pictures will show you what FINE results I have received.

Miss Taylor has kindly typed my entire complaint in her email below, so I will just summarize in order to avoid the pain and frustration of telling the entire story for the fourth time.

This is a 10 foot long HUMP at the foot of my driveway, and not a chipped piece of asphalt that requires a half a shovel of black tar and gravel to patch by the Madison County Road Department's finest.

It is very similar to driving straight over a curb to go in and back out of my driveway. It will require actual WORK to flatten out and fix.

My Honda Accord has suffered suspension damage and bottoms out every time we back out of the driveway.

Jennifer Taylor finally contacted me after my 2nd call and sent me a claim form which I gladly filled out, hand wrote my entire story, and attached two estimates to just as I was asked.

I personally drove to your office and hand delivered them within the 7 day period that you require.

I was also told that the spot would be fixed. Well, today I had the pleasure of coming home and seeing the fine work that your people do.

Take a look at the before and after pictures that were taken. Your road department is comprised of some truly efficient workers!

How do they fix it so good and do it so cheap???

I now have a true picture of how my tax dollars are so well spent.

Please feel free to contact me by phone, or visit me at my home so you may drive over this fine piece of road management that you oversee.

Regards

Kenny Allbritton
Cell # 770-823-1454
Kenny_Allbritton@genpt.com

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> 162 Bear Creek Cir.

> Canton, MS 39046

> 770-823-1454

>

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> Jennifer Carpenter

> Administrative Assistant

> Madison County Board of Supervisors

> Emergency Management Office

> O: 601-855-5620

> C: 601-259-2260

>

>

>

> <allbritton.jpg>

submitted by
Albritton with
email dated 4/10/14



Jennifer Taylor

From: MHarvey <mhagent@comcast.net>
Sent: Friday, April 11, 2014 9:26 AM
To: Jennifer Taylor
Subject: ALLBRITTON ROAD CLAIM

Jennifer: Claim has been reported to Zurich. Incident # is I-1707501. I'm sure that Zurich will in contact with you as the contact person. I infomed the company that I have copy of incident report and photo of damage in street. If you need anything on this, please let me know.

Mike Harvey
ROBERTS INSURANCE AGENCY

Jennifer Taylor

From: Jennifer Taylor
Sent: Tuesday, April 15, 2014 2:24 PM
To: Mark Houston (Mark.Houston@madison-co.com)
Cc: Butch Hammack (bhammack@madison-co.com)
Subject: FW: Albritton, Kenny Claim (Madison Co.) :*Internal Use

Please see below response from insurance company regarding Kenny Albritton's claim. This is for your information should either of you be contacted further.

Jennifer Carpenter
Administrative Assistant
Madison County Board of Supervisors
Emergency Management Office
O: 601-855-5620
C: 601-259-2260

-----Original Message-----

From: Kevin McClanahan [mailto:kevin.mcclanahan@zurichna.com]
Sent: Tuesday, April 15, 2014 11:28 AM
To: Jennifer Taylor
Subject: Re: Albritton, Kenny Claim (Madison Co.) :*Internal Use

Jennifer:

I spoke to Mr. Allbritton and explained that the County has immunity and he said that he has already contacted an atty and plans on filing suit. If you receive a Summons and Complaint, please let me know and I will assign and defend. Expect an email from Mr. Allbritton.

Thanks,

Kevin

From: Jennifer Taylor <Jennifer.Taylor@madison-co.com>
To: "kevin.mcclanahan@zurichna.com" <kevin.mcclanahan@zurichna.com>
Date: 04/15/2014 11:03 AM
Subject: Albritton, Kenny Claim (Madison Co.)